



**PLC Safety & Security  
Manual  
Season 2018 - 2019**

## Definition of Terms

Unless the context otherwise requires, the following words and terms in these Regulations shall have the meaning assigned to each of them as follows:

**Country:** The United Arab Emirates

**FIFA:** The Fédération Internationale de Football Association

**AFC:** The Asian Football Confederation

**IFAB:** the International Football Association Board

**UAE FA:** UAE Football Association

**PLC:** Pro League Committee

**The Law:** Federal Law No. (8) of 2014 regarding the security of Sports Facilities and Events.

**The Executive Regulation:** The Executive Regulation of the Federal Law No. (8) of 2014 regarding the security of Sports Facilities and Events.

**The Competent Authority:** Any of the Police General Headquarters in any Emirate that is competent on securing the sports facilities and events.

**Sports Facilities:** The stadia and their facilities that are used to hold sports events and manage them in the competitions organized or supervised by the PLC.

**Sports Events:** Football matches and sports events held in the Sports Facilities and organized or supervised by the PLC,

**Match Organizer:** The club hosting a match either in its own Sports Facility or in another Sports Facility (under an agreement between the club and the owner of this Sports Facility) or the PLC in the matches directly organized by them.

**Accreditation Card:** Any form of authorization issued by the PLC which grants its holder the right to be present in the access control areas (or parts of thereof).

**Authorized Person:** the person authorized to carry out certain activities within the official areas as per the accreditation card.

**Police Commissioner:** The Police member in charge of the supervision of the security of the course of the sports events.

**Access Control Officer:** the person appointed by the PLC to control the enforcement of the PLC accreditation system and the security arrangements related to the Competition Matches according to these Regulations.

**Club Security Officer (Facility Security Officer):** The Security Person appointed by the club or the Sports Facility in compliance with the provisions of Low NO.8, its Executive Regulation and the relevant PLC Regulations.

**Quality Control Procedures:** procedures required to be followed by the clubs to provide suitable facilities or to organize matches inside the stadium with regard to any match of the Competition, in a manner that does not contravene with the disciplinary regulations, competition regulations, stadium regulations and sanctions assigned thereto.

**Member Club:** the club having membership in the UAE FA as per the Statutes.

**Club:** the commercial body or football companies entitled to participate in the PLC's competition on behalf of the member club according to a written agreement between the parties thereto.

**Circulars:** Instructions or amendments related to these Regulations, notified to the Participating Clubs in the forms of official letters before or during the season, by the PLC.

**Force Majeure or Sudden Incidents:** any unexpected incident that may not be avoided arising from a foreign cause that has no relation to the parties and which affects or could affect the enforcement of any articles herein, including but not limited to storms, floods, lightening, fire, explosions, earthquakes, structural damages, epidemic catastrophe, or any other natural disaster, wars, terrorist attacks or military actions, riot, chaos, strike, lockouts, industrial procedures or civil disobedience.

**The Executive Office:** The body constituted by the Committee chaired by the Committee Chairman (FA vice-chairman) which approved by the FA Board of Directors to perform administrative and technical functions.

**The Executive Administration of the Committee:** the administrative sections in charge of the implementation of the regulations and the resolutions issued by the Committee and/ or the Executive Office and to supervise the organization of competitions and to coordinate among the subcommittees and the professional clubs.

**Access Control Areas:** the locations of the Matches and other events, such as (without limitation) Stadium and their fences and perimeters, the aerial space above the stadium, and all other locations associated with the Competition, including the Facility Areas, media centers, hospitality and VIP areas and facilities, other areas to which admission is regulation by the PLC Accreditation Regulations.

**List of Prohibited Items:** the list of items which spectators are prohibited from taking into any stadia used for any Competition Match, which shall be periodically communicated to Participating Clubs.

**CCTV Cameras:** Still or moving cameras installed to monitor the crowds, the entrances to the stadium, the roads leading to the gates and all access control areas inside the stadium.

**Control Room:** a room dedicated for coordination on all measures relating to the safety, security and services in general and in emergencies.

**Public Address System:** Electronic loudspeakers system capable of delivering voice messages clearly and immediately to all the fans.

**Public Authorities:** All national or local authorities responsible for the safety and security matters (the competent authority, first aid and medical services, travel services, civil defense, etc.).

**Private Security Companies:** Companies licensed in accordance with the provisions of the Federal Law No. (37) of 2006.

**Private Security Personnel:** The security staff of the private security companies.

**Security of Sports Facilities:** Securing the approved places and facilities against internal and external threats. This includes visitors, equipment and buildings used to run and manage sports events.

**Security of Sports Events:** to provide a means of security and safety for each activity or sports event held in the approved sports facilities.

**Events Organizers:** All persons appointed by the match organizer to help ensure the completion of the match without any incidents relating to safety and services.

## **Section (1): General provisions**

### **Article 1 - SCOPE OF APPLICATION**

1.1 This Manual is applicable in cases explicitly referred to in the PLC Regulations.

2.1 This manual regulates the organizational procedures aimed at ensuring the security and safety of the sports facility and the surrounding area, before, during and after each match in the competition concerned.

3.1 This Manual does not constitute an exhaustive list of regulatory actions to be followed in the match by the organizers and clubs,

4.1 This Manual does not conflict with or affect the legal obligations arising from the local legislation and/or federal regulations. In the case of incompatibility, reference is made to the local and/or federal legislations and laws.

### **Article 2 - The purpose of the Manual**

1.2 The aim of these regulations is to make the match organizer, participating clubs and the fans aware of their duties and responsibilities before, during and after a match in order to safeguard the safety and security of everyone present, as well as of the stadium and its facilities.

2.2 Safeguard the security of sports facilities and events especially with regard to the protection and security of the fans inside the sports facilities and during the sports events of PLC competitions.

3.2 Coordination and building a common understanding among the competent authority, the Sports Facility and the organizer of sports events.

4.2 The development of safety levels in the sports facilities and events organized by the PLC, and enhance the level of security and increase its efficiency.

### **Article -3 Club Security Officer (Facility Security Officer):**

1.3 Each club must appoint a security officer in accordance with the UAE Club Licensing Regulations as well as the agreed upon requirements and procedures. The Club Security Officer (Facility Security Officer) is responsible for all duties and responsibilities stipulated in Articles No.(16-15) of the Executive Regulation of the Federal Law No.(8) of the year 2014, and the relevant requirements of UAE Club Licensing Regulations of the PLC

2.3 The main responsibilities for the Security Officer are those stated in items (17 to 21) of the Executive Regulation of the Federal Law NO.8 of the year 2014 on the Security of Sports Facilities and Events, in addition to the following:

- a) keep in close touch with supporters and familiarize himself with their customs and preferences;
- b) Endeavor to compile – in cooperation with the police commissioner – a record of all known troublemakers to be used when liaising with fellow security coordinators of other clubs, supporters' clubs, etc. in connection with both home and away matches.

#### **Article -4 The Relationship with the supporters**

1.4 Clubs must foster and encourage a good relationship with their supporters by:

- a) Encouraging them to develop and maintain close cooperation with the club in question;
- b) A Supporters Liaison Officer may be appointed to help manage and inform spectators at matches and to accompany parties of supporters traveling to away fixtures;
- c) Generally keeping in touch with them by newsletter and any other suitable means of communication.

2.4 Supporters' clubs must be required by clubs to insist upon good behavioral standards from their members and to cancel the membership of any person who does not abide by the Federal Law No. (8) and its Executive Regulation, as well as the laws and regulations in force in the United Arab Emirates.

#### **Section (2): Cooperation**

##### **Article 5 - Duty to cooperate with the Public Authorities**

1.5 Suitably in advance of the match, the match organizer must prepare for the match through coordination meetings between the Facility Security Officer or the Event Security Officer (where applicable) and the Police Commissioner to ensure that the measures laid down in the Executive Regulation of Federal Law No.(8) of 2014 and the provisions of these regulations will be implemented.

2.5 The match organizer and the participating clubs must do everything within their power to prevent troublemakers from attending the matches.

##### **Article 6 - Private Safety & Security Personnel**

1.6 In accordance with the provisions of article (3) of the Executive Regulations of Federal Law No. (8), Club Licensing Regulations and PLC competitions regulations, the match organizer shall appoint safety and security personnel & stewards from private companies whose role is to maintain security and order in the matches.

2.6 The match organizer in coordination with the police commissioner, must ensure that there are sufficient safety and security personnel (male and female) with a sufficient number of Arabic speaking personnel in accordance with the importance of the match and the venue where it is held, to ensure the safety of the general public, the match participants and match officials, and to counter any possible outbreaks of violence or public disorder within the stadium, in its surrounding environs and along the routes leading to and from the stadium.

3.6 Match organizer must contract private security companies in accordance with the terms and conditions set forth in article (30) of the Executive Regulation of the Federal Law NO.(8) of 2014.

4.6 Match organizer shall appointed private security companies approved by the PLC to work in the matches organized by the PLC. The approval on such

companies is subject to their adherence in fulfillment of the PLC requirements in terms of attendance by representatives of these companies in the pre-season workshops and the training program that the PLC organizes.

#### **Article 7 - Emergency Liaison Group**

1.7 The match organizer must establish a liaison group for each match which includes:

1. The match organizer,
2. Police Commissioner
3. A representative of the Department of Civil Defense
4. A representative of the private security company,
5. Facility Security Officer/ Event Security Officer (where applicable)
6. PLC Officials (match commissioner/ access control officer)
7. In emergency cases, the team will meet in the security control room
8. The members of the liaison group must be given a coded call sign, which will be broadcast over the public address system or the giant screen for summoning them to the agreed meeting place.
9. The emergency liaison group is entitled to take exceptional decisions in cases related to the safety and security of the fans.

#### **Article 8 - Spectator Segregation and Crowd Dispersal Strategy**

- 1.8 Match organizer must coordinate with the Police Commissioner to put a strategy for the segregation of fans and car park (if possible).
- 2.8 The broad outlines of the crowd dispersal strategy (after the match) should be discussed in the coordination meeting before and/or on the match day, with the possibility of an amendment in accordance with the latest developments.

#### **Article 9 - Stadium Inspection**

- 1.9 The match organizer must ensure that the match stadium has been thoroughly inspected throughout by the public authorities concerned and by the private security companies' personnel.
- 2.9 The facility safety certificate shall be valid for a period not exceeding two (2) years from the date of issuance of the certificate. In addition, a copy of this certificate must be placed in the security control room.

#### **Article -10 Medical Services for the Spectators**

- 1.10 The qualifications of the medical staff responsible for the provision of medical services and first aid to the spectators must be approved by both the public body competent to issue permits to practice the medical profession in the Country and the PLC.
- 2.10 The PLC shall determine the number of necessary ambulance cars to be present in the venue on match day in accordance with the PLC regulations.
- 3.10 The Medical staff must be easily identifiable by wearing a special uniform and/or accreditation cards.

### **Section (3): Tickets**

#### **Article 11 - Ticket Sales**

- 1.11 Ticket sales must be subject to strict control.
- 2.11 Tickets must be sold in the designated points at the stadium and/or anywhere else on match day, only by mutual agreement of the PLC and the Police Commissioner.

#### **Article 12 - Ticket Allocation**

- 1.12 Each participating club to which match tickets are allocated is responsible for ensuring that these tickets are allocated only among its own supporters.
- 2.12 Match organizers and participating clubs to which tickets have been allocated will be held entirely responsible if any tickets are found on the illicit market or in the hands of unauthorized individuals or agencies.

#### **Article 13 - Ticket Allocation Strategy**

- 1.13 Match organizer must ensure ticket allocation in a manner that ensures proper segregation of groups of fans, taking into account the possibility of the presence of three groups of fans in the matches. Such as the fans of each of the two teams, as well as neutral fans.
- 2.13 As part of the segregation arrangements, the potential fans must be informed of the following:
  - a) The stadium sectors for which they can buy tickets,
  - b) If the fan moved to a sector other than the specified sector, the match organizer in coordination with the Facility Security Officer may decide to remove this fan outside the stadium.

#### **Article 14 - Illicit market and Anti-counterfeit Measures**

- 1.14 The match organizer shall discuss with the competent public authorities what action to take against illicit-market ticket-sellers around the stadium, particularly bearing in mind that such activities can jeopardize the segregation strategy.
- 2.14 Such action can consist in limiting the number of tickets sold per person.
- 3.14 The most sophisticated anti-counterfeit measures must be incorporated into match tickets, and all security personnel on duty in and around the stadium must be familiar with these measures, to facilitate the rapid identification of counterfeit tickets.
- 4.14 As soon as the match organizer becomes aware that counterfeit tickets may be in circulation, they must consult with the responsible persons to develop an agreed strategy to deal with the problem.

#### **Article 15 - Ticket Quotas and Prices**

- 1.15 The clubs concerned must adhere to ticket quotas mechanism according to the relevant regulations of the PLC.
- 2.15 Even if the segregated area of the stadium for visiting supporters constitutes more than %10 of the total stadium capacity, all places in the segregated area must be made available to the visiting club.

3.15 The price of tickets for supporters of the visiting team must not exceed the price paid for tickets of a comparable category that are sold to supporters of the home team.

4.15 Tickets quotas allocation at each stadium depends on the approved capacity of that stadium.

#### **Article 16 - Information on Tickets**

1.16 Tickets must provide holders with all the information they may need, i.e. the name of the competition, the names of the participating teams, the name of the stadium, an illustration of the stadium, the date and kick-off time, gates opening time, and a clear seat location indication (sector, row, seat number).

2.16 Tickets must include a sequence number for the seat, sector (or division), and the gate.

#### **Section (4): Safety of the Visiting Team and Match Officials**

##### **Article 17 - Safety of the Home Team and the Visiting Team**

1.17 The match organizer must do everything possible to ensure the safety of the Home team and the Visiting team and their officials during arrival and departure from the stadium after the match. For matters related to the safety and security, players of both teams shall arrive to the stadium and leave the stadium by the team bus.

##### **Article 18 - Safety of Match Officials**

1.18 The match organizer must do everything possible to ensure the safety of match officials (referees and PLC officials), during arrival and departure from the stadium after the match.

#### **Section (5): Admission of Spectators to the Stadium**

##### **Article 19 - Checking and Guarding of the Stadium**

1.19 The Match Organization must ensure that:

- a) The stadium is guarded against unauthorized intrusion for an adequate period before the day of the match;
- b) Private Security Personnel Must perform an efficient security sweep of the stadium - to ensure the integrity of the seats and to search for unauthorized persons or any signs containing offensive, racial, political or religious messages, or prohibited objects/substances, according to the article (38) of the Executive Regulation of Federal Law NO.(8) and the list of prohibited items approved by the PLC- as in appendix (B).

##### **Article -20 Segregation of Spectators**

1.20 If the circumstances so require, the segregation of the different groups of supporters must begin as far from the stadium as possible, to safeguard against the mixing of the various groups in the stadium approaches or turnstile areas.

2.20 Separate car and bus parks, preferably on different sides of the stadium must be provided for the various groups of supporters.

### **Article 21 - Information for Spectators**

1.21 The match organizer must remind spectators- through any available communications means- of the importance of not attempting to take prohibited items or substances into the stadium, and of the need to behave in a sporting and reasonably restrained manner In addition, the match organizer must also remind the spectators of the potentially serious consequences any breach of these obligations could have for the players and teams they support.

### **Article 22 -Presence of Safety and Security Personnel& Stewards**

1.22 Safety and security personnel and stewards must be in their allotted positions at least three (3) hours prior to the match kick-off, in and around the stadium before the stadium is opened to the public.

### **Article 23 - Opening of the Stadium Gates to Spectators**

1.23 The match organizer, together with the Police Commissioner, should adhere to the specified time at which the stadium gates should be opened to spectators in accordance with the official countdown, and as stipulated in the competent regulations. However, gates may be opened before the specified time taking into account the following criteria:

- a) Anticipated number of spectators;
- b) Expected time of arrival at the stadium of the different groups of spectators;
- c) Entertainment of spectators in the stadium (entertainment on the playing field, refreshment possibilities, etc.);
- d) Space available outside the stadium;
- e) Possibility for entertainment outside the stadium;
- f) Segregation strategy outside the stadium.

### **Article 24 - Signposting**

1.24 Where the ticketing system is color-coded to match the sector layout, the appropriate colors must be displayed on all signs guiding the spectators to the various sectors of the stadium.

2.24 The match organizer must place all the signboards in accordance with the Stadia Regulations

### **Article 25 -Safety and Security Personnel& Stewards**

1.25 Electronic and non-electronic access control systems, turnstiles and entry or exit doors or gates must be operational and staffed by properly trained safety and security personnel and/or stewards.

2.25 Adequate safety and security personnel and stewards must be available at all approaches to the stadium, electronic and non-electronic gates, at the turnstiles, and throughout the interior of the stadium.

3.25 Sufficient and properly trained private security personnel and/or stewards

must be on duty within the stadium to ensure that spectators are directed to their seats efficiently and smoothly without delay and confusion.

4.25 Safety and security personnel and stewards should be familiar with the layout of the stadium and with its safety, emergency and evacuation procedures.

5.25 Private security personnel and stewards must be dressed in special fluorescent colors bibs (green or orange), above the approved uniform, with identification numbers and job titles printed on such bibs (for example private security/ steward) to make them easily identifiable by the officials and the spectators. Private security companies and stewards companies should print out, at each match, a list of all personnel and their numbers as printed on the identification bibs for each person.

In addition, private security personnel and stewards must be aware of all their responsibilities with regards to the health and safety of the public (this includes children and special needs)

6.25 Private security personnel shall also perform the following tasks:

- 1.6.25 Perform and inspection of the facility, but not limited to (the integrity of spectators seats) and testing of safety equipment before the match.
- 2.6.25 Public inspection upon entry into the stadium in search of any prohibited items.
- 3.6.25 Controlling the crowds and channeling public when leaving the stadium and assistance in organizing the process of leaving the stadium.
- 4.6.25 Be aware of the overcrowding cases and ensure a safe disperse of the crowd to avoid overcrowding.
- 5.6.25 Assistance in providing emergency services if necessary.
- 6.6.25 Provide first aid in emergencies.
- 7.6.25 Rapid intervention in emergencies (such as fire) by raising the alarm and take immediate action.
- 8.6.25 Any duties and/or functions that may be required by the Police Commissioner of the Facility Security Officer and/ or the Event Security Officer (if present).
- 9.6.25 Maintain entry and exit corridors free of obstructions.
- 10.6.25 Determining, investigating and reporting the facts and to the Facility Security Officer.
- 11.6.25 Report of suspect parcels and any hazardous materials that may cause fires.
- 12.6.25 Assist in the prevention of any breaking into the field of play.
- 13.6.25 Apply the accreditation system in accordance with the concerned regulation, by monitoring accreditation cards holders at the access points to and from (the external perimeters of the stadium, field of play, official areas, media facilities, OB van area and gates for fans, the media and the VIPs)

## **Article 26 - Screening and Searching of Spectators**

1.26 Match organizer must take all necessary measurements to ensure that spectators will be screened initially by safety and security personnel at the external perimeter to ensure that only ticket-holders and accreditation cards approach the turnstiles and to make the first checks to prevent the introduction of prohibited objects/substances into the stadium.

2.26 According to the outline of the stadium, the final examination and inspection should be performed by private security companies outside the stadium, which is the better option, or within the stadium after the entry gates to ensure the following:

- a) Spectators enter the correct part of the stadium
- b) Spectators do not bring any prohibited items

3.26 Screening and searches must be carried out sensibly and effectively to ensure that spectators are not searched more than once (except in exceptional circumstances, for example a terrorist threat, according to the discretion of the Police Commissioner)

4.26 Each spectator shall be screened and searched by a member of the safety and security personnel of the same sex.

## **Article 27 - Expulsion or Refusal of Entry**

1.27 The match organizer and private security personnel, must ensure that any person refused entry to the stadium for any reason, or who has been expelled from the stadium, is not admitted or re-admitted thereafter, and that the person in question is kept well away from the stadium during the match, at least until all spectators have dispersed.

## **Article -28 Cheering instruments**

1.28 Fans of participating clubs may bring into the stadium only one loudspeaker (no more than 45 Watt) and any other percussion instruments for purpose of cheering their team.

2.28 The loudspeaker and/or the instruments may not be attached to any electronic devices or electrical cables, and the sounds produced must not be amplified.

3.28 These loudspeaker and percussion instruments may only be used in the stands for second category ticket holders only.

4.28 In case of any violation, a fine will be imposed on the club in accordance with the Quality Control Procedures.

5.28 The match organizer has the right to request the refusal to use loudspeaker or cheering instruments at a certain stadium, after having submitted an official request to the Executive Administration of the PLC. The request should include an independent report or document that proves that the use of the loudspeaker(s) and/or percussion instruments will affect the safety and security organization of the stadium, or may negatively affect the surrounding community. The decision on the refusal of the entry of such instruments will be applied on all matches for that club at that stadium for the season.

6.28 Notwithstanding the above, the Executive Administration of the PLC or the Police Commissioner or the private security personnel have the right to unilaterally confiscate any of the loudspeaker and/or percussion instruments if the sounds or noises made are affecting referees' performance or safety and security organization.

7.28 Each club is be responsible for the behavior of their fans and spectators, and the use of the loudspeakers and/or the percussion instruments. The club is also responsible for any insulting chants or the use of any words, slogans or racist acts or language or the use of any vulgar words by its fans.

## **Section (6): Spectator Control at the Stadium**

### **Article 29 - Presence of Safety and Security Personnel & Stewards**

1.29 Safety and security personnel, stewards, first-aiders, medical and civil defense personnel, and also the public address announcer(s), must remain in their allotted positions in and around the stadium for the entire time that the public is in the stadium and until the crowd has dispersed, in accordance with the instructions of the Police Commissioner and the Facility Security Officer.

### **Article 30 - Alcohol / Smoking**

1.30 The match organizer must ensure that no sale or distribution of alcohol/ smoking is permitted within the general access areas of the stadium or the surrounding areas.

### **Article 31 - Limitation of Spectator Movement**

1.31 The match organizer must take measures to ensure that spectators cannot move from one sector to another.

2.31 If it is necessary to have more than one group of spectators in a particular sector, a division must be maintained between them by means of a «no-go area» kept free of spectators and occupied only by safety and security personnel. Segregation netting may be used to reinforce the division. Where a barrier or fence controlled by safety and security personnel is to be used for the division, this must be a fixed and solid structure. The use of temporary fencing is not permitted.

### **Article 32 - Public Passageways**

1.32 The match organizer must take all possible measures to ensure that all public passageways, corridors, stairs, doors, gates and emergency exit routes are kept free of any obstructions, which could impede the free flow of spectators.

### **Article 33 - Doors and Gates**

1.33 The match organizer must take all necessary measures to ensure the following:

- a) All electronic and non-electronic doors and gates are operating correctly, and each block of doors and gates is attended by a specially appointed private security;

- b) All other exit doors and gates in the stadium, and all gates leading from the spectator areas into the playing area, remain unlocked while spectators are in the stadium;
- c) Each of these doors and gates is attended at all times by a specially appointed private security, to guard against abuse and ensure immediate escape routes in the event of an emergency evacuation;
- d) None of these doors or gates may be locked with a key under any circumstances.

#### **Article 34 - Protection of the Playing Area**

1.34 The match organizer must ensure that players and match officials are protected against the intrusion of spectators into the playing area. This may be accomplished in various ways, including, for example:

- a) The presence of safety and security personnel in or near the playing area;
- b) Take necessary measures to prevent the fans in the front rows of breaking into the pitch.

2.34 Whatever the type of protection used to prevent breaking into the pitch, this protection must ensure a smooth escape for fans to the pitch in emergencies.

3.34 The type of the protection used must be approved by the Police Commissioner, and must not represent any danger to spectators in cases of emergency evacuation.

#### **Article 35 - Closed-circuit Television System (CCTV)**

1.35 The stadium's closed-circuit television system must be used by the Police Commissioner and the Facility Security Officer to monitor spectators and all the stadium's approaches and entrances, as well as all viewing areas within the stadium.

2.35 The system must be managed and controlled from the control room by the responsible persons.

3.35 Signs showing that the area is under CCTV monitoring should be placed in such areas, in a clear and visible place.

#### **Article 36 - Public Address System, Announcers and Announcements**

1.36 The stadium's public address system must be capable of being heard clearly both inside and outside the stadium, above the crowd noise, even in the case of a sudden upsurge in spectators' noise levels.

2.36 Trained announcers who are capable of addressing spectators of both teams must be available. If possible, an announcer who is capable of addressing spectators in Arabic and in English shall be used.

3.36 Announcements over the public address system must be of a strictly neutral character. The public address system must not be used for the following:

- a) The dissemination of political messages;
- b) To support the home team;

- c) For any form of discrimination against the visiting team.
- d) Any commercial and/or promotional purposes.

#### **Article 37 - Provocative Behavior and Racism**

1.37 The match organizer, together with the private security personnel, must prevent any provocative action being taken by spectators inside or in the immediate vicinity of the stadium (racist and discriminatory behavior, unacceptable levels of verbal provocation from spectators towards players or opposing fans, provocative banners or flags, etc.).

2.37 Should such action arise, the match organizer in coordination with the Police Commissioner, must request the private security personnel to intervene or, depending on risk assessment, to consider the removal of any offensive material.

3.37 Security personnel must draw the attention of the control room to any serious acts of misconduct, including racist insults; so that offenders may be removed from the stadium should the Facility Security Officer so decide.

4.37 The match organizer must implement the three-step protocol to deal with incidents of a racist or discriminatory nature (see Annex A).

#### **Article 38 - Retention of Supporters within the Stadium**

1.38 If the Police Commissioner decide that, for security reasons, a group of supporters should be retained within the stadium for a period of time while other supporters disperse, the following principles must be observed:

- a) The decision to retain a group of supporters must be announced over the public address system in Arabic and English;
- b) The announcement must be repeated shortly before the end of the match;
- c) The match organizer must ensure that, during this period of retention, the retained supporters have access to drinking water and sanitary facilities;
- d) They must be informed regularly of how much longer they may have to wait before being allowed to leave the stadium.

#### **Section (7): Final provisions**

##### **Article 39 - Authoritative Text**

1.39 In the event of any discrepancy in the interpretation of the English or Arabic versions of these regulations, the Arabic version shall prevail.

##### **Article 40 - Annex**

1.40 The annex to these regulations forms an integral part thereof.

##### **Article 41 - Disciplinary Procedures**

1.41 Any breach of these regulations may be penalized in accordance with the Disciplinary Regulations of the UAE FA and/ or the Quality Control Procedures of the PLC, and/or the national and local laws and regulations.

#### **Article 42 - Adoption and Entry into Force**

1.42 These regulations were adopted in the knowledge of the Executive Office of the PLC, and approved by the Board of Members of the UAE FA.

2.42 They come into force as of 2018.

#### **Section (8):**

#### **ANNEX A: THREE-STEP PROTOCOL TO DEAL WITH INCIDENTS OF A RACIST OR DISCRIMINATORY NATURE**

This protocol empowers the referee to request the Match Commissioner to inform the public address announcer to ask the fans through an announcement, to stop such conduct and warn that the game will be suspended and subsequently abandoned should such unacceptable behavior continue. The procedure is as follows:

**First Step:** If the referee becomes aware of serious racist or discriminatory behavior, or is informed of it by the fourth official, he shall, as a first step, halt the game and ask for an announcement to be made requesting the public to immediately desist from such behavior.

**Second Step:** if the behavior does not cease once the game has restarted, the referee shall suspend the match for a reasonable period, and ask the teams go to the dressing rooms. A further announcement shall be made to the public.

**Third and Final Step:** if the conduct does not end after the game has then resumed, the referee shall definitively abandon the match as a last resort. The Match Commissioner will assist the referee, through the fourth official, in determining whether the behavior has stopped. And decision to abandon the match will only be taken after all other possible measures have been implemented and the impact of abandoning the match on the security of the players and public has been assessed through coordination among all concerned parties with regards to the safety and security measures.

#### **ANNEX (B): List of Prohibited Items:**

The match organizer shall place two large signboards, one in Arabic and the other in English, at every gate of the stadium, containing the list of prohibited items approved by the PLC.

## قائمة المواد الممنوعة

	الأسلحة		مؤشرات الليزر
	العبوات والأكواب الزجاجية أو المعدنية، يسمح فقط بالأكواب البلاستيكية المفتوحة		عبوات الطلاء البخاخ أو المواد الكيميائية أو أية مواد أخرى قد تسبب الحريق أو الضرر
	التسجيل الصوتي أو المرئي أو التقاط الصور إلا لاستخدام الشخصي فقط		الأنفاب النارية
	الكحول والمخدرات		الوقوف على المقاعد أو في الممرات
	المواد ذات الطابع العنصري، مثل القمصان أو الأعلام		الأبواق التي تسبب ضجيجاً مرتفعاً أو أبواق الغاز يسمح بمكبر صوت واحد باستطاعة 45 واط
	دخول أرض الملعب أو المنطقة المحيطة		الحيوانات
	سدورايه الأعلام أكثر من 50 سم		المواد التي قد تعرض السلامة العامة للخطر
	المواد الترويحية أو الإعلانية		"المظلات وعصية" السيلفي
	الكرات بمختلف أنواعها		لغافات الورق

## قواعد السلوك

	الوصول قبل الموعد بساعتين على الأقل		إبراز التنكزة عند الطلب		الجلوس في المقعد المخصص حسب التنكزة		التعاون خلال التفتيش الأمني
	البقاء خارج الأماكن الممنوعة ضمن الاستاد		المحافظة على كافة السلاالم والممرات ومخارج الطوارئ خالية في جميع الأوقات		لا يسمح بالتدخين		التعاون عند ما يطلب منك الانتقال إلى مقعد آخر لأسباب أمنية

## PROHIBITED ITEMS

	No weapons.		No laser pointers.
	No glass bottles, cups or cans. Only open plastic cups are allowed.		No chemistry gas spray cans, corrosives or anything that could cause fire or harm.
	No recording of sound, images or footage other than for private use.		No fireworks.
	No alcohol or drugs.		No standing on seats or in vomitories.
	No racist or xenophobic material e.g. t-shirts or flags.		No excessive noise, hooters or gas-powered horns. One megaphones are allowed maximum 45W.
	No entering the pitch or area around the pitch.		No animals.
	No flag poles larger than 50cm.		No objects, which could compromise public safety.
	No promotional or commercial material.		No umbrellas or selfie stick.
	All balls of any kind.		No paper roll.

## STADIUM CONDUCT

	Arrive at least 2 hours early to avoid disappointment.		Produce your ticket when requested to do so.		Only sit in the seat indicated on your ticket.		Co-operate during security inspections and body checks.
	Stay out of restricted areas within the stadium.		Keep all access stairways and emergency exits clear at all times.		No smoking.		Co-operate when asked to move seats other than those allocated for security reasons.